

## Service-Message return shipment / modification

### Gripping Systems

|  |   |   |  |
|--|---|---|--|
| <b>1. Order type</b>   |   |   |  |
| <input type="checkbox"/> for credit (Duty: Point 7)                            | <input type="checkbox"/> return of a permanent loan | <input type="checkbox"/> modification (Duty: Point 8) |  |
| <b>2. SCHUNK recipient:</b>  |   |   |  |
| date:  | name:   | department:   |  |
| <input type="checkbox"/> replacement delivered with order-no.:                 |   | <input type="checkbox"/> customer expects replacement |  |
| <b>3. Ordering channel</b>   |   |   |  |
| <input type="checkbox"/> SCHUNK E-Shop <input type="checkbox"/> other channels |   |   |  |
| <b>4. Customer information</b>   |   |   |  |
| company:   |   | customer-no.:   |  |
| street:  |   | order-no.:  |  |
| ZIP / city:  |   | phone / fax:  |  |
| contact person:  |   | e-mail:   |  |
| <b>5. End customer information</b>   |   |   |  |
| company:   |   | customer-no.:   |  |
| street:  |   | order-no.:  |  |
| ZIP / city:  |   | phone / fax:  |  |
| contact person:  |   | e-mail:   |  |
| <b>6. SCHUNK-products</b>  |   |   |  |
| type:  |   | material number:                                      |  |
|  |   | serial number:  |  |
| <b>7. Reason for return</b>  |   |   |  |
|  |   |   |  |
| <b>8. Modification</b>   |   |   |  |
| actual material number:  |   | required material number:                             |  |
| actual firmware:   |   | required firmware:                                    |  |
| reason for modification:   |   |   |  |
|  |   |   |  |

Simply save the return form and send it to us, directly by clicking on the given e-mail address:

[service.greifsysteme@de.schunk.com](mailto:service.greifsysteme@de.schunk.com)

You will immediately receive a goods receipt slip with service-notification number and return address.