

# Service-Message return shipment

Expansion Technology, Toolholding Systems & Chuck Jaws

<b>1. order-type</b>				
<input type="checkbox"/> repair	<input type="checkbox"/> for credit	<input type="checkbox"/> return of a permanent	<input type="checkbox"/> complaint	<input type="checkbox"/> modification
<b>2. SCHUNK recipient:</b>				
date:	name:		department:	
<input type="checkbox"/> replacement delivered with order-no:		<input type="checkbox"/> customer expects replacement		
<b>3. Ordering channel</b>				
<input type="checkbox"/> SCHUNK E-Shop <input type="checkbox"/> other channels				
<b>4. customer information</b>				
company:		customer-no.		Ctry:
street:		order-no.:		
postal code/city:		phone/fax:		
contact person:		e-mail:		
<b>5. information about final customer</b>				
company:		customer-no.		Ctry:
street:		order-no.:		
postal code/city:		phone/fax:		
contact person:		e-mail:		
<b>6. SCHUNK-products</b>				
type:		Serial no.: ID-Nr.:		
<b>7. description of defects (reason for return s shipment)</b>				
<b>frequency of defects:</b> <input type="checkbox"/> <b>sporadic</b> <input type="checkbox"/> <b>periodic</b> <input type="checkbox"/> <b>permanent</b>				
<i>overall</i>	<i>expansion technology</i>		<i>chuck jaws</i>	
<input type="checkbox"/> no more / bad function of clamping <input type="checkbox"/> bad rund out <input type="checkbox"/> leak of oil <input type="checkbox"/> wrong handling <input type="checkbox"/> crash <input type="checkbox"/> wrong delivery	<input type="checkbox"/> clamping screw jams up and sluggish function <input type="checkbox"/> vent screw is open <input type="checkbox"/> work piece rotates through <input type="checkbox"/> clamping -Ø is damaged <input type="checkbox"/> interface is damaged <input type="checkbox"/> damage caused by grinding <input type="checkbox"/> display is damaged <input type="checkbox"/> manometer is damaged <input type="checkbox"/> corrosion / heavily soiled		<input type="checkbox"/> serration is damaged <input type="checkbox"/> clamping teeth are damaged /worn out <input type="checkbox"/> jaws jams up	
<input type="checkbox"/> other defects:				

Simply save the return form and send it to us, directly by clicking on the given e-mail address:

[service.toolholder@de.schunk.com](mailto:service.toolholder@de.schunk.com)

You will immediately receive a goods receipt slip with service-notification number and return adress.